



Our energies for a Better Life

## Quality management



To ensure we can deliver quality services to our clients, Bouygues Energies & Services is certified to ISO 9001 (quality), ISO14001 (environment), OHSAS 18001 (safety) and ISO 50001 (energy management). Bouygues Energies & Services is continually assessed by a number of global industry bodies (HVCA, ECA, GasSafe, CHAS, Safe Contractor, ConstructionLine, FGAS etc) and NAMAS accredited third parties.

We are proud of our ability to deliver a quality service in multiple disciplinary industries, to nationally and internationally recognised standards.

Our dynamic and evolving systems continually deliver against relevant standards and our embedded Total Quality Management approach across the organisation enables us to manage risk and put improvement plans in place in order to understand and meet our customer needs and expectations. This is achieved through a robust approach to business continuity and a set of policies and procedures to safeguard the services we deliver to our clients.